

## Options +MultiViews

```
php_value auto_prepend_file ./common.php
```

```
RewriteBase /webapp/calllog/
```

```
RewriteEngine on
```

```
RewriteRule ^ticket/([0-9]+)$ ticket/$1/ [R=301,L]
```

```
RewriteRule ^ticket/([0-9]+)/ new_call.html?call_id=$1 [QSA,L]
```

```
RewriteRule ^new/([a-zA-Z0-9_\-\.\ ]+)$ new/$1/ [R=301,L]
```

```
RewriteRule ^new/([a-zA-Z0-9_\-\.\ ]+)/ new_call.html?caller=$1 [QSA,L]
```

```
RewriteRule ^user/([a-zA-Z0-9_\-\.\ ]+)$ user/$1/ [R=301,L]
```

```
RewriteRule ^user/([a-zA-Z0-9_\-\.\ ]+)/ new_call.html?caller=$1 [QSA,L]
```

```
RewriteRule ^files/([0-9]+)/(.*) view_file.html?call_id=$1&view=$2 [QSA,L]
```

```
RedirectMatch permanent ^/webapp/calllog/new_call_user_name.html(.*)
```

```
/webapp/calllog/new_call.html$1
```